## UNITED STATES DISTRICT COURT DISTRICT OF MINNESOTA COURT FILE NO.:

Channa	II	Cahna	-4
Shonna	Heuer	Schro	eaer.

Plaintiff,

v.

<u>COMPLAINT</u>
JURY TRIAL DEMANDED

Nelson, Watson & Associates, LLC,

Defendant.

#### **JURISDICTION**

- 1. Jurisdiction of this Court arises under 28 U.S.C. § 1331, pursuant to 15 U.S.C. § 1692k(d).
- 2. This action arises out of Defendant's violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq. ("FDCPA").

#### **PARTIES**

- 3. Plaintiff Shonna Heuer Schroeder (hereinafter "Plaintiff") is a natural person who resides in the City of Minneapolis, State of Minnesota, and is a "consumer" as that term is defined by 15 U.S.C. § 1692a(3).
- 4. Defendant Nelson, Watson & Associates LLC (hereinafter "Defendant") is a collection agency doing business in the state of Minnesota with a registered address of 590 Park Street #6, Capitol Prof. Bldg., St. Paul, Minnesota 55103. Defendant is a "debt collector" as that term is defined by 15 U.S.C. § 1692a(6).

#### FACTUAL ALLEGATIONS

- 5. Sometime prior to July 19, 2010, Plaintiff incurred a "consumer debt" as that term is defined at 15 U.S.C. § 1692a(5), with Credit One Bank N.A.
- 6. Plaintiff allegedly defaulted on the personal credit card and it was then sold to LVNV Funding LLC.
- 7. LVNV Funding LLC in turn hired Defendant to collect the alleged balance from Plaintiff.
- 8. Defendant began calling Plaintiff starting April 15, 2011 at 2:48 p.m.
- 9. Defendant's agent Ms. Graylee left a voice message on Plaintiff's cellular telephone wherein she failed to identify herself as a collection agent and failed to provide Plaintiff with the mandated mini-Miranda warning that her communication was an attempt collect a debt and any information obtained would be used for that purpose, in violation of 15 U.S.C. §§ 1692d(6) and 1692e(11).
- 10. Defendant and its agents continued to call Plaintiff on her cellular telephone wherein they failed to identify themselves as a collection agent and failed to provide Plaintiff with the mandated mini-Miranda warning that her communication was an attempt collect a debt and any information obtained would be used for that purpose, in violation of 15 U.S.C. §§ 1692d(6) and 1692e(11).
- 11. Specifically, Defendant and its agents contacted Plaintiff on the following dates:

April 15, 2011 2:48 p.m.

April 18, 2011 12:29 p.m.

April 19, 2011 1:25 p.m.

April 20, 2011	12:37 p.m.
April 21, 2011	12:50 p.m.
April 22, 2011	2:45 p.m.
April 25, 2011	12:33 p.m.
April 26, 2011	3:39 p.m.
April 27, 2011	4:49 p.m.
April 28, 2011	9:28 a.m.
May 2, 2011	2:42 p.m.
May 4, 2011	5:35 p.m.

May 11, 2011 2:38 p.m.

9:01 a.m.

2:54 p.m.

May 5, 2011

May 10, 2011

May 18, 2011 2:46 p.m.

June 7, 2011 2:42 p.m.

June 8, 2011 9:31 a.m.

12. Defendant's conduct in harassing Plaintiff has caused her emotional distress and anxiety.

## TRIAL BY JURY

13. Plaintiff is entitled to and hereby demands a trial by jury. US Const. amend. 7. Fed. R. Civ. Pro. 38.

## **CAUSES OF ACTION**

## COUNT I.

# VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. §1692 et seq

- 14. Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 15. The foregoing acts and omissions of Defendant constitute numerous and multiple violations of the FDCPA, including but not limited to each and every one of the above-cited provisions of the FDCPA, 15 U.S.C. § 1692 et seq.
- 16. As a result of Defendant's violations of the FDCPA, Plaintiff is entitled to statutory damages in the amount of \$1,000.00 pursuant to 15 U.S.C. § 1692k(a)(2)(A); and, reasonable attorney's fees and costs pursuant to 15 U.S.C. § 1692k(a)(3) from Defendant.

#### PRAYER FOR RELIEF

**WHEREFORE**, Plaintiff respectfully prays that relief be granted as follows:

- That judgment be entered against Defendant for statutory damages pursuant to 15 U.S.C. § 1692k(a)(2)(A) and (B);
- That the Court award costs and reasonable attorneys' fees, pursuant to 15 U.S.C. § 1692k(a)(3); and
- That the Court grants such other and further relief as may be just and proper.

## Respectfully submitted,

Dated this 11th day of August, 2011.

By: s/Trista M. Roy\_
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Attorneys for Plaintiff

### **VERIFICATION OF COMPLAINT AND CERTIFICATION BY PLAINTIFF**

STATE OF MINNESOTA	)
COUNTY OF Hennepin	) ss _)
Shonna Schroeder, having	first been duly sworn and upon oath, deposes and say

Shonna Schroeder, having first been duly sworn and upon oath, deposes and says as follows:

- 1. I am the Plaintiff in this civil proceeding.
- 2. I have read the above-entitled civil Complaint prepared by my attorneys and I believe that all of the facts contained in it are true, to the best of my knowledge, information and belief formed after reasonable inquiry.
- 3. I believe that this civil Complaint is well grounded in fact and warranted by existing law or by a good faith argument for the extension, modification, or reversal of existing law.
- 4. I believe that this civil Complaint is not interposed for any improper purpose, such as to harass any Defendant(s), cause unnecessary delay to any Defendant(s), or create a needless increase in the cost of litigation to any Defendant(s), named in the Complaint.
- 5. I have filed this civil Complaint in good faith and solely for the purposes set forth in it.

	s/Shonna Schroeder Shonna Schroeder	,
Subscribed and sworn to before me this <u>20th</u> day of June, 2011.		
s/Jason P. Holthus Notary Public		